

**ADDITIONAL TERMS & CONDITIONS:**

**PLEASE READ THESE ADDITIONAL TERMS AND CONDITIONS PRIOR TO SIGNING CONTRACT.**

1. Customer represents to be at least 18 years of age and legally capable of entering into this contract under California law.
2. The balance is to be paid in CASH upon arrival on rental date; chauffeurs' do not carry change. Balance may be paid by credit card if pre-arranged with the office (cardholder must be present with credit card & ID upon arrival on rental date). NO checks other than certified or cashier's checks will be accepted unless received at least 7 days prior to rental date. There is a \$100.00 returned check fee.
3. Overtime will be permitted, upon vehicle availability, and rounded off to the next hour. It is not guaranteed. Overtime rates are non-negotiable. Chauffeurs' do not have the ability to waive overtime for any reason. Overtime is charged by the hour not prorated per minute.
4. There is a maximum of 2 permitted pick up and drop off locations. The minimum contract price is fixed once this contract is signed. Early dismissal, downsizing, or shortening of rental hours, will not adjust the price.
5. Minor changes to rental are upon availability and REQUIRE A MINIMUM OF 48 HOURS NOTICE. Call if flight times change. Any changes in arrival or destination locations may result in additional charges. Customer is responsible for payment of parking & tolls.
6. Customer hereby agrees to hold company, its agents and employees harmless from any consequences of such wrongful use by customer or customer's guests, including the cost to defend against the same. Except in the case of willful misconduct or gross negligence of company, its agents or employees, customer hereby waives any and all claims against company, its agents or employees for injury, loss, or damage, including consequential damages, to customer's person or property from whatever cause (including any props being used). In addition, customer waives any right of subrogation with regard to the same. Neither the company, its agents or employees shall be liable for any personal property of the customer or customer's guests, which are misplaced, damaged or left in the vehicle.
7. The chauffeur inspects each vehicle before, during and after each rental. In the event of damage customer shall be responsible for any and all harm and damages suffered by the company, its agents, employees, or third parties, including but not limited to the vehicle, in regard to cleaning, breakages, burns, or other interior or exterior damage to extent of the actual cost to repair or replace, with a minimum charge of \$100.00 without refund.
8. Additional charges will be applied to the credit card on file to cover any damages that occur by customer or customer's guests; charges are as follows: Smoking in the limousine: \$400.00; Cigarette burns: \$500.00; Ripped or damaged upholstery: \$700.00; Spillage of drinks: \$100.00; Stained Carpet or Floor: \$200.00; Vomit in or on the limousine: \$400.00; Lost or broken glassware: \$30.00 per glass; Lost or broken remote control: \$250.00; Excessive mess in the limousine: \$200.00. Additional fees may be charged to cover damages at the company's discretion. NO EATING in the vehicles! No sitting out the sun roof!
9. The company, or its designated representative, is hereby appointed customer's attorney-in-fact to sign customer's signature for additional charges to customer's credit card for damages, overtime, &/or any changes due & not immediately paid by the customer & is expressly empowered & authorized to charge all costs resulting from damages to said credit card.
10. **SMOKING, ILLEGAL USE OF ALCOHOL (if passengers are under the age of 21), &/OR NARCOTICS OR CONTROLLED SUBSTANCES ARE PROHIBITED AND WILL RESULT IN ADDITIONAL CHARGES AND IMMEDIATE TERMINATION OF THE TRIP.** Bottled beer is not permitted in the limousine; canned beer only!
11. Chauffeur has the right to terminate the trip, without refund, if he/she feels that the party is not abiding by the above rules or is putting the vehicle or the chauffeur at risk. Company reserves the right to institute and establish rules and regulations of guest conduct, which may be amended from time to time, including termination of rental, without refund, due to non compliant guest conduct.
12. Customer understands and accepts that Acts of God, unforeseen traffic and severe weather conditions delay travel. There may be unexpected vehicle breakdowns and other unforeseen events beyond the control of company, for which company shall not be liable to customer. There shall be no recourse for any of the same. In the event of a vehicle breakdown, all efforts will be made to supply a replacement vehicle. If a replacement vehicle is sent &/or customer refuses a replacement vehicle, no refund is due. If no replacement vehicle is available, refund shall be limited to the amount paid by customer. In case of an emergency, the company may sub contract his rental to another limousine service. The company is not responsible to fulfill itineraries developed by the customer, which indicate a time that the customer expects to arrive at certain locations after the initial pick up time. Exterior decorations are subject to weather.
13. Written additions and/or alterations by the customer, without written agreement of the company, are invalid and unenforceable.
14. Customer agrees to non-refundable deposit, with or without signature. Minimum deposit is \$200.00.
15. Cancellation Policy: Cancellations must be done 48 hours prior to contract date. Cancellation fee is 50% of the total rental price or \$200.00 whichever is greater.

**DEPOSITS AND PAYMENTS ALWAYS REMAIN NON REFUNDABLE AND NON TRANSFERRABLE.**

**Customer initials** \_\_\_\_\_